

Riding Warehouse Returns and Exchanges

Returns are easy! Just fill out the form below and include it with your return shipment.

Qualifying orders from within the contiguous **48 United States**, return shipping is **free** with the provided UPS shipping label. If you need a new UPS shipping label, please email info@ridingwarehouse.com. Drop the package off at any authorized UPS Service Location or UPS Drop Box. To find the UPS option nearest you, visit www.ups.com/dropoff. Please record the UPS tracking number for your reference. If you are outside the contiguous 48 United States, please email info@ridingwarehouse.com for instructions and assistance or send your return to:

Riding Warehouse
Attn: Returns Dept.
181 Suburban Rd
San Luis Obispo, CA 93401-7338

Name _____ Order # _____

Select preferred action:

☐

Refund

☐

Store Credit

☐

Exchange

| Items For Return and Items Requested (if applicable) | | Exchange Details (if applicable) | | |
|--|-------------------|----------------------------------|-----------------|--------------------|
| Product Name | Quantity Returned | Size Requested | Color Requested | Quantity Requested |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Riding Warehouse return Policy

- Items returned in NEW, unworn, saleable condition with all original tags and packaging within 365 days of original invoice date qualify for a refund
- Refunds will be applied to the same payment method/account as the purchase
- Items returned with out original tags and packaging or in used/worn or washed condition within 365 days of original invoice date will receive Riding Warehouse store credit for the value of the purchase. If requesting an exchange the store credit will be applied to the new order
- All returns are subject to inspection and must arrive clean and dry in order to be inspected. Items reported as defective will be inspected in accordance to the manufacturers' warranty criteria and determined if the issue was a result of a manufacturer's defect, normal wear and tear, or misuse
- **Please Note:** We cannot ship replacements or issue credit until returned item(s) have been received and examined. If a replacement item is needed immediately, please contact Riding Warehouse to process a new order
- Any return of product that included a promotional item in the original order, will have the value of the promotional item deducted from the amount refunded
- **Shipping charges are non-refundable**

For additional return information or inquiries, please contact us at 800-620-9145 or info@ridingwarehouse.com